

Working Practices and Safety instructions (Safety Manual)

- With booking, the event **organizer provides** data: address of the party, number of the kids, theme of the party (if there is any)
- Event organizer is asked to provide a dry area (shelter if it is raining) for face painter to set up
- **Andrea Face Painting is providing:**
 - Table and chairs
 - Professional paints / glitter and all gear/tool needed for face painting
 - Gazebo if needed
- Andrea Face Painting always **arrive** about 15 minutes earlier to have time to set up
- Andrea Face Painting has **strict hygiene measures** in place:
 - Using fresh sponges for each person
 - Each brush is sanitized and cleaned with appropriate products and the water is replaced often
 - All the brushes, sponges are washed thoroughly between each job at home with antibacterial soap, and the entire face painting kit is sterilized appropriately.
 - If required, the face painter to wear face shield/mask
- Andrea Face Painting may ask if a **photo** can be taken of a child. To use a photo, Andrea Face Painting must have a verbal permission of the parent or caregiver. - Generally, photos are cropped highlighting the painted design itself. Photos are solely used for marketing purposes. **Please contact Andrea Face Painting if you want a specific photo to be removed.**
- Provided information and data by the customers (in the contact section) is held in secure and will not be given to a third party. This information may be needed to contact customers by phone or email if questions arise regarding booking.
- **Cancellation policy:** If a booked party/event is cancelled, \$30 cancellation fee will apply. In case of last-minute cancellation or modification (within 5 working days of the event date) the full amount of the quote is non-refundable. **COVID-19 Cancellation Policy:** In case of Covid restrictions, full refund is offered, or event can be rescheduled.